

More choices, more earnings

Ola!

We're giving you a way to get more rides and earnings.

We've decided to put the power in your hands to accept either **Sedan** or **SUV** rides; or both.

You can activate your account to choose one or both types of bookings. To choose both, simply turn on the toggle for both booking categories in the app.

Here's how it works

1

Once you've logged into the app, tap vehicle icon on top left of screen

2

The Prime SUV category will be your default.

If you'd like to receive bookings for both Prime SUV and Prime Sedan, simply turn on the second option

3

If you're using both categories, you'll be able to see if a request is for Prime SUV or Prime Sedan when the booking pops up on your screen.

The Ola Team

[Facebook page](#)

[Our website](#)

24/7 Support
203 9728800

Our offices

Cardiff 9:00 - 14:00 (Mon-Wed)
Mailings, East Tyndal Street, Cardiff, CF24 5EA

Bristol 10:00 - 13:00 (Mon-Fri)
Castlemead, Lower castle street, BS1 3AG

Exeter 10:00 - 17:00 (Mon-Fri)
The Senate, 3rd fl, Southemhay Gardens, Exeter, EX1 1UG

Liverpool 10:00 - 14:00 (Mon-Fri)

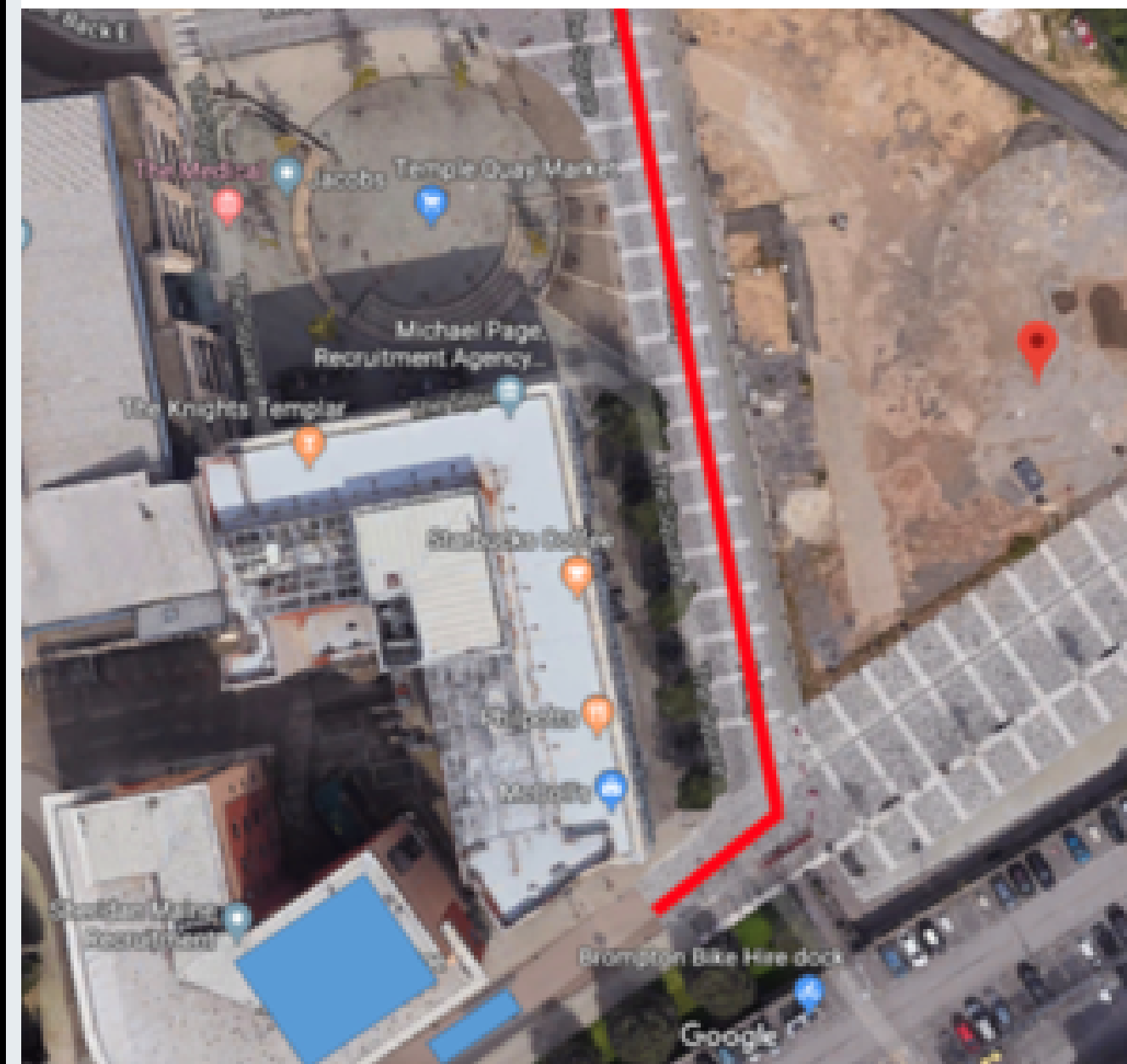
Key drop off information



Ola!

A quick note about drop off and pick up restrictions around Bristol Temple Meads station. As Temple Quay, around the back of the station, is a private estate, the red marked area on the map below is **strictly prohibited**.

We always recommend picking up and dropping off at the front of Temple Meads Station. However, if you must use the back of the station for any reason, please note the only non-restricted area (marked on the map in blue) outside the Regus building.



We'll be keeping track of drop offs in this area and will take action against anyone dropping in restricted areas.

For any questions, please, contact your local team.

Happy driving,

The Ola Team

Congratulations on becoming an Ola driver and joining one of the biggest & best ride-hailing platforms in the world.

As an individual, driver-vehicle platform, Ola is committed to continuously supporting you with **low commission** and **24/7 call support**. You'll also enjoy the convenience of **daily payments** and the opportunity to make additional money with our generous **referral bonus**.

We at Ola aim to provide you with the best platform to get more business, and this relies on the quality of service that you provide to our customers. We place our trust in you to provide a high quality service to build a loyal customer base, so that we can give you more business everyday.

Get our driver app

[Get it on the App Store](#) [GET IT ON Google Play](#)

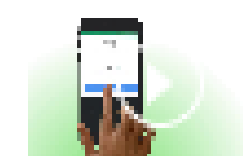
Before you start, watch a short customer video from Ola's UK Managing Director, Ben Legg.



Ben Legg
Managing Director, Ola UK



Get ahead of the game
Watch our tutorial video to understand the Ola driver app.

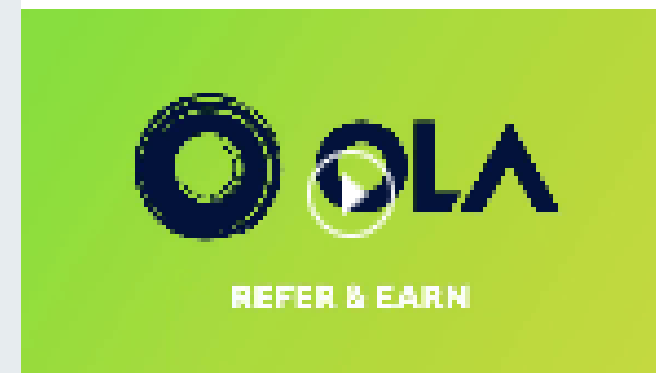


Referral tools
Finding a referral tool? Watch our tutorial video to understand our billing system.

Refer new riders & earn

For every new rider that signs up to Ola using your rider referral code, you will receive **£50 referral bonus** + **£10 bonus direct** to your bank account along with **£10 credit** to your rider app!

Watch our tutorial below to see how easy it is.



Download the rider app to get your rider referral code

[Get it on the App Store](#) [GET IT ON Google Play](#)

Any questions? Reach out to social social.uk@oladrivers.com or [+442039730800](tel:+442039730800). Our 24/7 driver support will assist you with any query you have any time of day. Happy and safe driving!

We look forward to having you on the platform.

The Ola Team

Feedback

Sign

My Account

Our offices

Covent 1401 - 1400 (Mon-Fri)
Millage, First Street, Covent, CV3 2LA

Edin 1502 - 1501 (Mon-Fri)
Cathedral, Lower Street, ED1 1LQ

Exeter 1503 - 1502 (Mon-Fri)
The Barnaby, Mill 1, Northampton, Exeter, EX1 1LQ

Harpend 1504 - 1503 (Mon-Fri)
100, Harpend, 10, Harpend, Harpend, HAT 1LQ

Birmingham 1505 - 1504 (Mon-Fri)
100, Birmingham, 10, Birmingham, Birmingham, B15 1LQ

Reading 1506 - 1505 (Mon-Fri)
100, Reading, 10, Reading, Reading, RG1 1LQ

The Ola driver who has signed up using your referral code will also receive this rate, you'll receive your referral bonus. Referral program validity and bonus amount varies per city and is subject to change. You will be informed of any changes to terms. Credit valid for 30 days from successful referral.

THE COMPANY WE'RE IN

Our

It's not time again, when we help you to be kept on everything happening with OLA.

But first, we want to wish our drivers celebrating Ramadan a happy and peaceful Holy month.

Around the cities

Birmingham Launch

We had a strong start in the city, with an exciting weekend long launch filled with drivers, vibrant fan life, and loads of our partners joining the launch! Drivers were offered generous discounts to spend the week and our marketing is building over the coming weeks to increase demand in the area. Thanks to everyone who came out to make the launch such a success.



Exeter family day

We were able to host for a family day of fun celebration of 8 successful months in the city. The day brought together both driver families and the OLA family for a fun day of go-karting, cheerleading, a show UK Managing Director, Ben, presented special food items for the happy drivers of Virgin experience week and ultimate logging night!

The first change on the podium were **Rob** (daughter of our OLA driver George) in 2nd, **Mark** in 3rd, and ultimate driver **Adrian** in 1st! Much fun and laughter was had by all. Thanks to all the drivers and their families, who came along and for your continued support in the area.

Driver of the month

Our drivers are at the heart of everything we do and we take pride in rewarding you more than for your extraordinary efforts. The program is now live in Birmingham so the best performing drivers will get the chance to compete for PMV and Holiday driver of the month. Good luck!

Drivers picked for our April 'Driver of the Month for April' had the best acceptance rates, the highest loads and the best average rating. Prizes include acknowledgment certificates and gift cards. [Congratulations to all!](#)

Paul Joseph PMV Preston	Mohammed Khan Holiday South Wales	Muhammad Ali PMV South Wales
Pauline Holiday Birmingham	Mohammed Taha PMV Birmingham	Mohammed Rabi Holiday South West
M Adam Abdullah PMV South West	Vahe Kabanoff PMV London	Melody Hallyday Holiday London

Refer a friend

Thanks for spreading the word about OLA.

Our referral program makes driving with OLA even more rewarding. You can boost your income with a **£25** referral bonus* every time a new rider signs up to OLA using your referral code and takes their first ride - that's **£25** each bonus and **£25** credit to your rider app, too!

You need to sign up to the OLA rider app using the same email address and phone number as your OLA driver app to be eligible for this offer.

What's on in your City

Here's what's coming up in your city. With lots going on this month, we can't supply enough these events to make OLA customer number one better!

You completed all the steps!

Ola!

Congratulations on completing all the steps to become an Ola driver!

Due to a great response and high demand from drivers in the West Midlands area, we have placed you on our waiting list. We activate our drivers in chronological order to ensure it is fair for all. And as we grow demand for rides over the period we will be adding more and more drivers from the waitlist.

What happens next:

We'll be in touch again with a heads up when you're near the front of the queue so keep an eye out on your registered number for a text to invite you in for the next steps.

In the meantime, here's **Ben Legg**, our UK Managing Director, with a welcome message.



Of course, feel free to get in touch with us at any point, on any of the methods below if you have any questions in the meantime.

We thank you for your patience and cannot wait to have you driving with us,
The Ola Team

[Facebook page](#)

[Our website](#)

[24/7 Support 203 9728800](#)

Our office

Birmingham 11:30 - 15:00 (Mon-Fri)
Suite 103/104/105, Jewellery Business Centre, Bransdon Street, Birmingham, B18 8BA

Please note, by emailing us you consent to receiving calls and emails from Ola in relation to your queries, some of which may be promotional in nature.

Introducing Multiple stops trip



Old

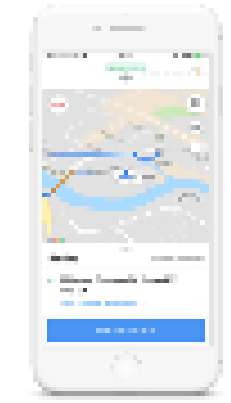
We've got a great new feature that we can't wait to tell you about! We're introducing "Multiple stops", where the customer can input more than one stop on their journey - meaning longer and higher earning journeys for you!

Does your receipt include you? you'll be able to see how many stops the ride will be in the top screen and the pickup location's address in the address field.

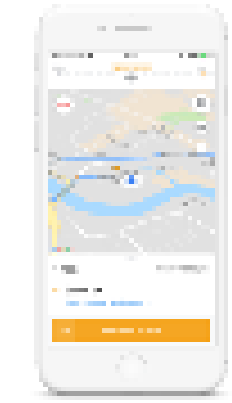
Does your start the trip, you could be able to see the address of the opening destination only. After you reach destination 1 and press "Continue trip", you will see the address of the next destination.

Clear these journeys will be further than a one-stop trip, hence the potential to earn more.

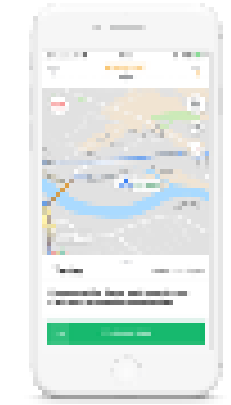
Take a sneak peek below at what this will look like in your driver app.



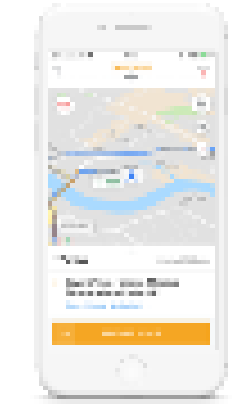
1. Accept bookings with multiple stops.



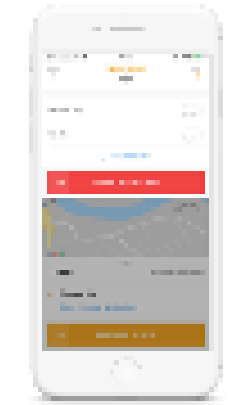
2. View the first leg of your journey, and toggle when you arrive at destination 1.



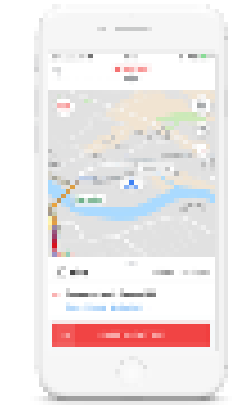
3. Wait for your customer at the stop, then press "Continue trip" when ready to go.



4. Continue on to your next destination.



5. If you need to end the journey at any point between stops, you can toggle to do so.



6. Alternatively, toggle to end at your final destination.

We hope this helps you to earn more money!

Happy driving,
The CLM Team

Earn more on longer trips!

Ola!

We've got a great new feature that we can't wait to tell you about! We're introducing 'Multiple Drops', where the customer can input more than one stop on their journey – meaning longer and higher earning journeys for you!

Once you accept a ride you'll be able to see how many stops the ride will be in the top drawer and the pickup location's address in the address field.

Once you start the trip, you would be able to see the address of the upcoming destination only. After you reach destination 1 and press continue trip, you will see the address of the next destination.

Often these journeys will be further than a one-stop trip, hence the potential to earn more.

Take a sneak peek below at what this will look like in your driver app...

1. Accept bookings with multiple stops

2. View the first leg of your journey, and swipe when you arrive at destination 1

3. Wait for your customer at the stop, then press 'Continue Trip' when ready to go

4. Continue on to your next destination

5. If you need to end the journey at any point between stops, you can swipe to do so.

6. Alternatively, swipe as usual at your final destination

We hope this helps you to earn even more!

Happy driving,
The Ola Team

Facebook
page

Our
website

24/7 Support
203 9720800

Our offices

Ready for take off

Ola!

Thanks for letting us know about your additional car.

We're emailing to confirm that registration has been successful and you can start driving the additional vehicle on the Ola platform.

As always, thanks for driving with Ola,

The Ola Team

[Facebook page](#)

[Our website](#)

[24/7 Support
203 9720800](#)

Our offices

Cardiff 9:00 - 14:00 (Mon-Wed)

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The Senate, 3rd fl, Southernhay Gardens, Exeter, EX1 1UG

Liverpool 10:00 - 14:00 (Mon-Fri)

LAB Liverpool, 12 Tithebarn Street, Liverpool, L2 2DT

Birmingham 10:00 - 15:00 (Mon-Fri)

Suite 103/104/105, Jewellery Business Centre, Branston Street, Birmingham, B18 6BA

Reading 9:30 - 17:00 (Mon-Fri)

SPACES, 9 Greyfriars Road, Reading, RG1 1NU

Welcome to Olal

Olal

Hi there,

Congratulations on becoming an Olal driver and joining one of the biggest & best ride-hailing platforms in the world.

As an inclusive, driver-centric platform, Olal is committed to continuously supporting you with incentives, bonuses and 24/7 call support. You'll also enjoy the convenience of daily payments and the opportunity to make additional money with our generous referral bonuses.

We at Olal aim to provide you with the best platform to get more business, and this relies on the quality of service that you provide to our customers. We place our trust in you to provide a high-quality service to build a loyal customer base, so that we can give you even more business everyday.

Get our driver app

App Store

Google Play

Before you start, here's a short welcome video from Olal's SE Managing Director, Ben Legg.



Ben Legg
Managing Director, Olal UK



Get ahead of the game

Watch our tutorial video to understand the Olal driver app.



Refer new riders

Discover a reward that's worth your referral video to understand our billing system.

Olal

Refer new riders & earn

Hi there,

For every new rider that signs up to Olal using your rider referral code, you will receive £20 referral bonus - £10 bonus direct to your bank account along with £10 credit to your rider app.¹

Download the rider app to get your rider referral code.

App Store

Google Play

Olal

Any questions? Reach out to us at support@olal.com or +1(333)3333850. Our 24/7 driver support will make you with any query you have any time of day. Happy and safe driving!

Regards,

Olal

Ben Legg

Managing Director,
Olal UK

Olal

Feedback page

Our website

24/7 Support

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